



*Pervanovo*

[info@pervanovo.com](mailto:info@pervanovo.com)

[www.pervanovo.com](http://www.pervanovo.com)

## Pet Policy - eng

---

We're Pet Friendly and we strive to offer our guests and their furry friends a comfortable stay.

In order to accommodate guests not traveling with a four-legged friend, restrictions do apply. After booking online, just **contact us** directly, give us your name or confirmation number and ask to add your pet to the reservation. It's that simple.

### **Our Pet Policies and Guidelines:**

- We will allow up to two domestic dogs or cats in a rented house/apartment, with a maximum size of 80 lbs (36 kg) per animal. Other pet types such as birds, monkeys, snakes, reptiles or other animals require prior approval from the property.
- Proper medical certification specifying that all vaccinations are up to date must be available upon request.
- Guests are responsible for any damages to the house/apartment and its contents. The guest's house/apartment will be inspected for such damages prior to checkout. If extensive cleaning or damage repair is necessary beyond the normal deep cleaning process, the guest may be charged additional fees.
- Pets may not be left in house/apartment unattended at any time for the duration of their stay.
- Pets must be on a controllable leash at all times when outside the house/apartment.
- Guests must walk their pets in designated walk areas and are responsible for picking up after their pet in and around the property at all times.
- Noise/Disruptive Complaints – barking and noise that is disruptive to other guests in the hotel is not acceptable. Upon receipt of two (2) noise or disruptive complaints, the guest may be asked to make alternate arrangements for their pet.
- Housekeeping Service – The pet must be removed from the house/apartment prior to the scheduled housekeeping service or other arrangements must be made with hotel management.



Pervanovo

[info@pervanovo.com](mailto:info@pervanovo.com)

[www.pervanovo.com](http://www.pervanovo.com)

## Pravila o kućnim ljubimcima - hr

---

Mi prihvaćamo kućne ljubimce i nastojimo našim gostima i njihovim ljubimcima ponuditi ugodan boravak.

Da bismo zadovoljili goste koji ne putuju sa četveronožnim prijateljima, primjenjuju se ograničenja. Nakon što napravite rezervaciju, kontaktirajte nas direktno i dajte nam Vaše ime ili broj rezervacije te zatražite da dodamo Vašeg ljubimca u rezervaciju.

### Kućni red i smjernice

- Dopuštamo do 2 psa ili mačke u unajmljenoj kući/apartmanu koji imaju maksimalnu težinu od 36 kg po životinji. Druge vrste ljubimaca poput ptica, majmuna, zmija, reptila i ostalih životinja zahtijevaju prethodno odobrenje od strane uprave objekta.
- Na upit, dostaviti ispravnu medicinsku dokumentaciju redovitog cjepljenja.
- Gosti su odgovorni za bilo kakvu štetu u kući/apartmanu.
- Kuća/apartman bit će pregledana neposredno prije odjave. Ako se utvrdi da uobičajeno dubinsko čišćenje nije dovoljno i ako je potreban popravak štete, gost preuzima dodatni trošak.
- Ljubimci se ne smiju ostavljati u objektu bez nadzora u bilo koje doba trajanja njihova boravka.
- Ljubimci moraju biti na povodcu cijelo vrijeme boravka na otvorenom.
- Gosti moraju šetati svoje ljubimce u označenim šetnicama i odgovorni su za čišćenje izmeta unutar i van smještajnog kapaciteta.
- Laganje i buka koje remete druge goste nije prihvatljiva. Po primitku dvije žalbe, gost će biti zamoljen da nađe alternativni smještaj za svog ljubimca.
- Domaćinstvo: Ljubimac mora biti van kuće/apartmana kod unaprijed dogovorenih usluga čišćenja. Svi ostali dogovori moraju biti napravljeni sa upravom objekta.